

# Better Bus Dispatch

**Early May 2025**

Welcome to the **Better Bus Dispatch**—your up-to-date news source for Metro's **Better Bus** initiative!

## In This Issue...



**Help Spread the Word to YOUR Community**



**Big Milestones for Bus Operator Training**



**Spring Forward with the Updated Trip Planner**



**Take the Bus to the Ballgame!**

## Next Stop: Metro Launches Better Bus Partner Program

**Be a Better Bus Partner!** We're calling on local elected officials, community groups, businesses, and public agencies to join the Better Bus Partner program and help get the word out about the new bus network.



By “partnering” with a nearby bus stop and sharing printed materials in your space, you’ll become a go-to hub for customer information and play a vital role in keeping Metro informed about your designated stops, like when the new signs go up and if

the stop needs maintenance. Partners will keep the community informed and connected, helping customers feel confident and ready for the big changes ahead!

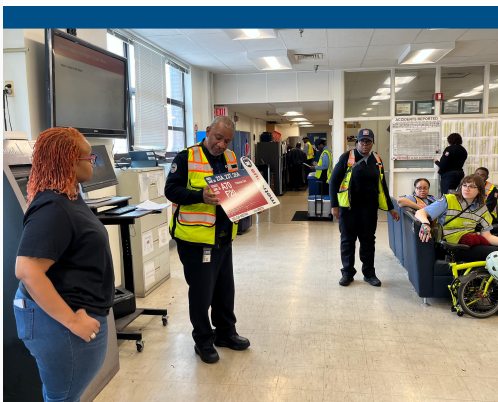
**What does it take to be a Better Bus Partner? You just need to have a space that is open to the public, and we'll bring everything to you!**

## BECOME A BETTER BUS PARTNER

### By the Numbers: Bus Operator Training

Our customers aren't the only ones who need to get acquainted with the new network before it launches. Our bus operators have been hard at work learning the ins and outs of the new routes, so you'll have a seamless ride come Sunday, June 29. Since the launch of the Network Redesign project in 2022, Metro's bus operators have helped shape the new bus network, with **more than 850 bus operations employees** sharing their feedback.

As we get closer to the launch of the new bus network, bus operations employee training is full speed ahead, with **more than 78 percent of operators** having completed our comprehensive training program designed to bring them up to speed with the changes ahead. For the individual operator, training takes place in two environments: a classroom setting where they learn more about the network changes from a high-level perspective, and ride-alongs where they are driven along the new bus routes that will be operated out of their Division to better understand details in real time. Last week alone saw **1,109 training shifts** completed!



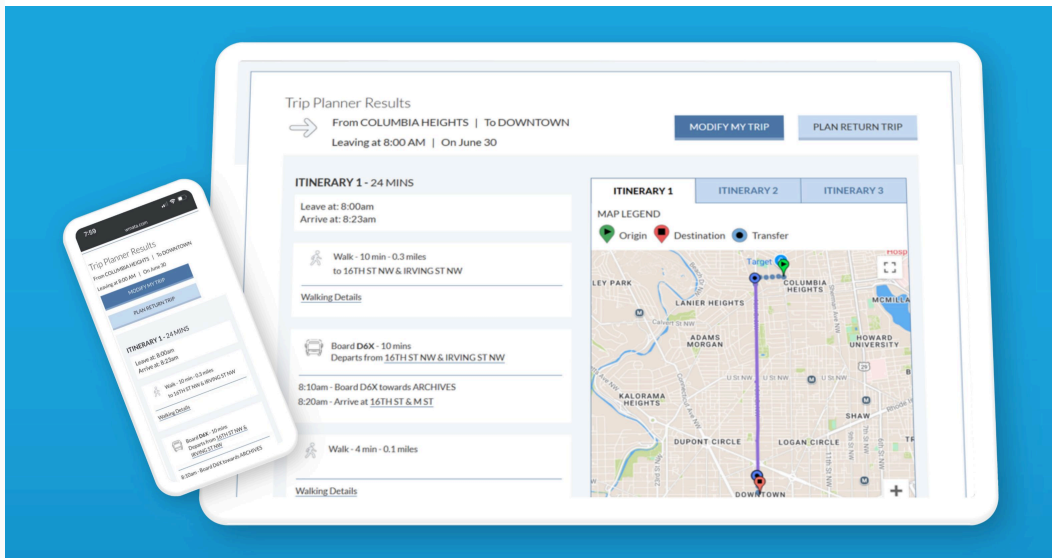
As our operators get up to speed, you can join them by visiting [wmata.com/betterbus](https://wmata.com/betterbus) to see maps of the new network by state, individual route profiles, summaries of what we heard from customers and the community, and more!

[VISIT THE WEBSITE](#)



## Routes to Progress: Spring Forward with the Updated Trip Planner!

You already know that [Metro's Trip Planner](#) provides the information you need to get where you need to go, **but now it can also show you what your trips will look like with the new bus network!** We've been hard at work updating our Trip Planner, and now it's ready for you to get a head start on understanding and planning for your trips once the new bus network launches on Sunday, June 29!



**It's never too early to start learning about your new bus route! Use our Trip Planner to explore your new travel options.**

[TRY THE NEW TRIP PLANNER](#)



## Better Bus Spotlight: Take the Bus to the Ballgame!

The cherry blossoms have bloomed, temperatures are rising, and the Nats are back at Nationals Park! If you want to root, root, root for the home team but leave your car behind, taking the bus to the ballpark is a home run. Slide into a bus that serves routes 74, P6, V1, V4, A9, or W9 for a hassle-free ride—and don't forget to check the [Trip Planner](#) to see which new routes you should take for other trips starting June 29.



Visit our [Traveling to the Nationals Park](#) page on our website for more information and helpful tips. Score!

TRAVEL TO NATS PARK



## Tell a Friend About Better Bus!

Your new bus network is coming soon—and you can help your friends and neighbors stay up to date! Forward the Better Bus Dispatch to your friends so they can be the first to know what's next.

FORWARD TO A FRIEND!





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